



Ye Olde Coach House:

Four Star Rating...

2 Strawberry Dale Terrace
Harrogate
North Yorkshire
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Ref: Ye Olde Coach House Access Statement

Introduction

Ye Olde Coach House is located in the centre of Harrogate town. It offers guests the opportunity to explore the Spa town at their leisure on foot or with the use of public transport. We highly recommend Responsible Tourism Management...

The House is one hundred and twenty years old but has undergone a major refurbishment in 2006. We aim to meet the needs of all our guests but there are some features, which may make access difficult for people with mobility problems. Our two rooms are on the first floor.

Rooms are of typical proportions and are not suitable for wheelchair users.

Getting here...

We are located in the town centre and have car parking facilities either on street or for smaller vehicles, on private property.

The nearest shops are approximately 2 minutes walk away with the bus and train stations within 3 blocks.

The nearest bus stop is just a one-minute walk away.

Buses run very frequently and the service stops around 23:00 in the evening.

There are buses and trains seven days a week.

The nearest railway station is Harrogate. Taxis are usually available at the station but we can book one for you in advance if required.

There are several local taxi companies; we can make bookings in advance for you.

Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in Braille.

Our website is located at <http://www.yeoldecoachhouse.com> and provides images of our accommodation and further information about the services we provide.

You can contact us by telephone or e-mail. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.

To ensure your accommodation is ready we ask that guests do not normally arrive before 1.30pm. Earlier arrival may, however, be possible by arrangement.

We offer assistance with luggage.

At the Main Entrance there are no steps up to the front door. The front door is normally open but please ring the bell on your arrival.

Guest Accommodation - Public Areas

Ye Olde Coach House is a detached four bedroom Coach House, downstairs is the Dining Room and the Kitchen. The stairs lead up to the two Guest Rooms.

There are twelve steps, with handrail from the Dining Room up to a hallway where access to the Guest Rooms is located. The stairs are carpeted. There is no downstairs toilet available to guests. We have two guest bedrooms, which are both on the first floor (please see section "Bedrooms" for more

information). The House is centrally heated throughout but temperatures can be adjusted in each room with thermostatic controls to suit individual requirements.

Lounge and Dining Room

This room has a television and a radio plus DVD player/recorder and computer usage for both MAC and WINDOWS. The lounge is carpeted and has central heating. A selection of local information, maps, magazines and board games are available in the lounge.

Breakfast is served in the dining room. The dining room has a carpeted floor.

We are not licensed for the sale of alcohol

Bedrooms

Both bedrooms are on the first floor and are carpeted throughout.

*There are en suite facilities in both rooms consisting of a **shower, WC and wash.***

Tea and coffee facilities and bottled water. We also provide a hair dryer and upon request. Torch, sewing materials, a selection of books and magazines and a basic first aid kit are available.

Our beds are normally made with duvets, synthetic. All pillows are synthetic and allergy free. There is a wardrobe and chest of drawers in each room. There is a folder in each bedroom, which contains further information about the house.

Bedroom 1

Bedroom 1 is to the right at the top of the stairs. There 12 steps of 8 inches rise and 11 inches forward step up.

This room fitted with either a twin set or can be organised for a super-king size double bed with access from both sides. When made up as two singles both beds can be accessed from both sides. It has DVD, Clock/Radio, TV,

and Wireless Broadband free access.

Bedroom 2

Bedroom 2 is to the left at the top of the stairs. There 12 steps of 8 inches rise and 11 inches forward step up.

This room fitted with either a twin set or can be organised for a super-king size double bed with access from both sides. When made up as two singles both beds can be accessed from both sides. It has DVD, Clock/Radio, TV, and Wireless Broadband free access.

Gardens

We have a small garden without lawns. Guests are very welcome to enjoy our garden at all times. Access to the garden is via a door at the bottom of the stairs.

Additional Information

There is a fire extinguisher in the kitchen and another at the top of the guest stairs.

In the event of a fire we will sound an alarm of 90 decibels loud. Please advise us if you have a hearing impairment and might not hear this.

The building can be evacuated via the fire escape door on the first floor or the door from the entrance hall. In an emergency there is also an exit via our kitchen, which is to the left at the bottom of the stairs.

We do not permit smoking in the house but you may smoke in our garden. Please request an ashtray.

We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.

Mobile phone reception is perfect but in some of the surrounding rural areas there is no signal.

Contact Information

*Address: 2 Strawberry Dale Terrace
Harrogate
North Yorkshire HG1 5EQ*

Telephone number: is 01423 500302. When we are away from home this number is diverted to our mobile phone or placed onto the answer machine.

Mobile Phone: for text messages 07709 317235.

E-mail address: yeoldecoachhouse@btinternet.com

Website: <http://www.yeoldecoachhouse.com>

We are open all year but do take occasional days off.

Future Plans for our Coach House

We are planning to install new TV and aerials and fit digital boxes in our guest accommodation.

The fire alarm system is newly upgraded in 2007. All safety certificates are available to view and are current.

If you require further details or have any comments about the services we provide do not hesitate to contact us.

Irene Morgan (Proprietor).